Social impacts of peer-to-peer energy trading: a rapid realist review protocol

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Abstract

This document outlines our approach to conducting a rapid realist review to identify evidence for potential impacts on people and society of peer-to-peer energy trading (and of distributed ledger technology used in this context). Our motivation for the study is to help anticipate who might stand to win or lose (and how and why), inform policy/regulation to help maximize benefits and minimize harm, and identify research gaps. While our focus is in the energy sector, we also plan to draw on evidence (where relevant) from examples of sharing economy models in non-energy sectors. We have already developed and engaged around a provisional programme theory (presented as a set of Context-Mechanism-Outcome statements), which we will develop as the review progresses. We set out where and how we will seek to identify evidence (through online searching, reference checking and calling for evidence). In line with our exploratory and iterative approach, we propose broad inclusion criteria. We will assess evidence quality subjectively on the basis of relevance and rigour for each Context-Mechanism-Outcome group, not at document level. Synthesis will be achieved through developing our programme theory and connecting evidence to it. We will disseminate findings through an academic paper (or papers), one or more policy briefings (with associated engagement events), one or more public blogs, and materials will be openly shared on an ongoing basis through an Open Science Framework page.

Introduction

Peer-to-peer energy trading (where prosumers trade energy directly with each other) is the subject of much industry, policy and research interest because of the potential it holds to optimize use of distributed energy resources (DER) and energy networks. It is also currently the most common use case for startups in the energy-blockchain space (see Lacey [2018]). If widely adopted it would represent a significant move away from the status quo in established energy markets. For this reason, it is necessary to anticipate and understand the positive and negative effects it could have on people and society.

This document is a protocol for a rapid realist review which aims to respond to this need. Realist reviews are appropriate for examining complex interventions and can help provide “an explanatory analysis aimed at discerning what works for whom, in what circumstances, in what respects and how” (Pawson et al., 2005: 21). Rapid realist reviews aim to do this in a way which is capable of “responding to time-sensitive and/or emerging issues, while preserving the core elements of realist methodology” (Saul et al., 2013: 1).

The protocol specifies the steps which will be taken in the review. Since realist review is inherently an iterative, learning approach, this protocol will provide a starting point which is expected to evolve as the review progresses. This protocol is being written after one stage – the production of provisional Context-Mechanism-Outcome statements (see below for summary) – has been completed, and therefore focuses on the evidence identification and synthesis stages.
Please note that we have kept this protocol relatively brief in order to get the evidence identification stage underway as quickly as possible. Because we are tending to take an inclusive approach, and because of the ability to iterate and adapt during the course of the review, we think this will best balance the requirement to get early feedback and produce rapid learnings with methodological best practice. We intend to produce future documents which go into more detail on the background, motivations, justification for scope, etc. and will share these when available (see dissemination section for more details of outputs).

**Scope**

For the purposes of this review we are interested in impacts as they might be experienced by people as individuals and as part of families, households, communities and societies. This includes economic impacts such as energy bills or revenue from selling energy, as well as factors such as way or life, culture, community, health/wellbeing, and environment (as it directly impacts people). 

Regarding the concept of peer-to-peer energy trading, we initially interpret this broadly to include 'true' peer-to-peer arrangements, where there is some direct energy-related transaction between individuals, as well as an array of community-based, local and peer-to-market arrangements that fall short of simply selling energy to a large-scale (e.g. national) network without any form of matching. Given that the expect the evidence base in this area to be limited, we will err towards taking an inclusive approach. We expect the vast majority of identified evidence to relate to electricity trading, but will not exclude other energy vectors or services (e.g. gas or heating) if examples are identified.

Recognising the limited evidence base, we also propose to expand the scope of the review to include evidence on social impacts of sharing economy models more broadly, and across sectors. We do not expect this exercise to be comprehensive, but through the approach outlined below we will seek to identify the most relevant examples to the energy sector. Figure 1 summarises the scope of the review.

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1 The author of this document (Michael Fell), and David Shipworth of UCL who is also working on this project.

2 Based on the International Association for Impact Assessment page on Social Impact Assessment.

3 This encompassing approach will be considered again depending on the quantity of relevant evidence that is identified.
Figure 1: Venn diagram showing the scope of the review. We expect greatest comprehensiveness in segment 1, while evidence in segment 2 will be drawn on more selectively.

While by no means all peer-to-peer energy (or other) trading arrangements are enabled by distributed ledger technologies (DLTs), we will pay particular attention to any impacts which appear to be directly associated with the involvement of such technology. This will inform consideration of the extent to which DLTs are should be viewed as a positive part of future services.

In a final point on scope, we intend the outputs of the review to be most relevant to countries (such as the UK) which already have substantial established national energy infrastructure. We anticipate the issues related to operating peer-to-peer models in these contexts will be different to those connected with more basic energy access/reliability in countries without established infrastructure. However, this does not mean that we will exclude evidence drawn from examples in countries without substantial established infrastructure – rather that we will consider whether it is sufficiently relevant to provide learnings for this context.

Aim and research questions

The overall aim of this project phase is to identify the range of, and weight of evidence for, possible impacts on people and society associated with DLT-enabled peer-to-peer energy trading. The research questions are:

- What may be (a) the outcomes of introducing P2P energy trading, (b) the mechanisms by which these outcomes may come about, (c) the contexts in which these mechanisms may or may not operate, (d) the relative importance of outcomes and (e) the likelihood of outcomes?
- What is the evidence that expected social impacts are occurring (or could occur), how, and in which contexts?
- How, if at all, are social impacts being monitored and measured?
- Which social impacts are (a) expected and (b) demonstrated to be associated with the use of distributed ledger technologies, and what are the mechanisms/contexts for this?
• What actual or proposed policy/practice responses exist to maximise social benefits and minimize harms?
• Where are the key gaps in the evidence regarding social impacts that future research should address?

The purpose of this research is to inform mitigation of negative impacts (especially for otherwise vulnerable groups), maximization of benefits, as well as to recognise and prioritise areas for regulation and future research in this space. Aside from its intrinsic importance, considering social impacts is also a requirement of the Social Value Act 2013 so will be a consideration for UKs public bodies offering and procuring peer-to-peer trading. To make the research as relevant as possible in the short-term we aim to identify specific contexts where the introduction of peer-to-peer trading is likely to come with maximum benefit and least harm, so that these can be targeted first.

Development of programme theory
The first stage of a realist review involves production of hypothesised contexts, mechanisms and outcomes (CMOs) which together make up the programme theory. These CMOs may be represented diagrammatically or spelled out in the form of CMO statements. We developed initial CMOs for this project on the basis of informal reading and discussion with individuals representing government, the energy regulator, consumer and community energy organisations. These provisional CMOs are available online here, and we also include CMO statements in the appendix. The CMOs will be updated on a regular basis throughout the review the reflect the evidence we have identified, as these updated versions will be made available at the link above.

Identifying evidence
It is not possible to specify fully in advance the full process by which a realist review will be conducted. Such reviews are iterative by design (Pawson et al., 2005), and should adapt to follow the evidence as the review progresses. This is (perhaps especially) the case in a rapidly developing area such as this, where an exploratory approach is most appropriate. However, we hope that provision of an initial plan will be useful here in giving readers an idea of the coverage we expect to achieve, and in soliciting feedback on the approach. This and all subsequent sections are therefore subject to variation depending on emerging findings of the review.

We intend to seek evidence in a number of ways: through database and other online searches; through following references; and through direct engagement with individuals and organizations working in areas relevant to the review. To inform online searches, we have identified a number of key conceptual areas within this review: peer-to-peer and sharing economy; social impacts (including concepts around people and concepts around impacts); and energy. Table 1 sets out the sub-concepts we would like to include, and how we intend to operationalise these in searches.

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4 We use this term provisionally and further discussion of the precise meaning of this as compared to Theory of Change and logic model approaches will be reserved for future documents.
### Table 1: Concepts, search terms and example search string.

<table>
<thead>
<tr>
<th></th>
<th>Peer-to-peer</th>
<th>People</th>
<th>Impacts</th>
<th>Energy</th>
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<tr>
<td><strong>Concept</strong></td>
<td>Peer-to-peer trading&lt;br&gt;Community self-consumption&lt;br&gt;Transactive (energy)&lt;br&gt;Sharing economy&lt;sup&gt;5&lt;/sup&gt;&lt;br&gt;Collaborative consumption&lt;br&gt;Collaborative economy&lt;br&gt;Peer economy&lt;br&gt;Platform economy</td>
<td>People Society&lt;br&gt;Social Consumers&lt;br&gt;Prosumers&lt;br&gt;Customers</td>
<td>Distributional&lt;br&gt;Equity Equality / inequality&lt;br&gt;Fairness&lt;br&gt;Justice Poverty&lt;br&gt;Vulnerability&lt;br&gt;Protection&lt;br&gt;Lifestyle Culture&lt;br&gt;Health Quality of life&lt;br&gt;Bills&lt;br&gt;Socio-economic</td>
<td>Energy&lt;br&gt;Electricity&lt;br&gt;Power (NB – this term is also commonly used outside of the energy context so use will be kept under review)</td>
</tr>
<tr>
<td><strong>Search term</strong></td>
<td>&quot;peer-to-peer&quot; OR &quot;peer to peer&quot; OR &quot;p2p&quot; OR &quot;commun* self-consumption&quot; OR &quot;transactive&quot; OR &quot;sharing economy&quot; OR &quot;collaborative consumption&quot; OR &quot;collaborative economy&quot; OR &quot;peer economy&quot; OR &quot;platform economy&quot;</td>
<td>people societ*&lt;br&gt;social*&lt;br&gt;&quot;sumer*&quot;&lt;br&gt;customer*</td>
<td>distributional&lt;br&gt;&quot;equit*&quot;&lt;br&gt;&quot;equal*&quot; fair*&lt;br&gt;justice&lt;br&gt;&quot;pover*&quot; vulnerab*&lt;br&gt;protect* lifestyle&lt;br&gt;health*&lt;br&gt;&quot;quality of life*&quot;&lt;br&gt;bill*&lt;br&gt;socio*economic</td>
<td>energy&lt;br&gt;electricity&lt;br&gt;power</td>
</tr>
<tr>
<td><strong>Scopus example</strong></td>
<td>( TITLE-ABS-KEY ( &quot;peer-to-peer&quot; OR &quot;peer to peer&quot; OR p2p OR &quot;commun* self-consumption&quot; OR transactive OR &quot;sharing economy&quot; OR &quot;collaborative consumption&quot; OR &quot;collaborative economy&quot; OR &quot;peer economy&quot; OR &quot;platform economy&quot; ) ) AND ( TITLE-ABS-KEY ( people OR societ* OR &quot;sumer*&quot; OR customer* OR distributional OR equity OR fair* OR justice OR protect* OR lifestyle OR health* OR &quot;quality of life*&quot; OR bill* OR socio*economic ) ) AND ( TITLE-ABS-KEY ( energy OR electricity ) )</td>
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As depicted in figure 1, the search will have a primary and a secondary focus which can be expressed (with reference to the concepts in table 1) as follows:

- Peer-to-peer AND Energy AND (People OR Impacts)

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<sup>5</sup> These wider sharing economy terms are derived the list available here.
• Peer-to-peer AND Impacts

Since pilot searches on academic databases reveal a manageable number of publications focusing specifically on P2P energy trading, searches in stream 1 (containing the ‘energy’ concepts) will include the widest variety of sharing economy, people and social impacts terms where possible. Searches in stream 2 (not constrained to energy) will not contain generic social terms (e.g. people, society) but instead focus on more specifically impact-related terms. This is because pilot searches suggest that otherwise we would identify an unmanageably large number of potential sources.

The following bibliographic databases will be searched:

• Scopus
• Web of Science (all databases)
• ScienceDirect

Searches will also be developed based on the above search terms for following.6

• Government publications (using Google, restricting search to site: .gov.uk, .gov, .gov.au, etc.)
• Non-profits, civil society organizations, etc. (using Google, restricting search to site:.org, .org.uk, .org.au, etc.)
• Academic institutions (using Google, restricting search to site:.ac.uk, .edu, etc.)
• Google Scholar, using Publish or Perish software and downloading the first 1000 results (Bramer et al., 2016; Haddaway et al., 2015).
• Cambridge Energy Policy Research Group working papers
• UK Energy Research Centre
• European Commission Research and Innovation (Energy)
• US Department of Energy (including SciTech Connect)
• A general Google search with more focused terms from the above table.

In all cases the specific search string, date and number of results will be recorded. All hits from database searches will be downloaded and imported in reference manager software (Zotero). For searches of other sources, results will be downloaded where the title and/or initial screening suggests the document is likely to meet the inclusion criteria.

In addition to the above searches, the reference lists of sources passing the inclusion criteria below will be read, and any documents considered likely to be relevant on the basis of the bibliographic information will be added to the database and screened. Depending on the number of sources included, forward citation checking will also be employed (using Google Scholar, downloading references which are thought likely to meet the screening criteria.

6 Where Google is used in searching, results pages will be read with the inclusion criteria in mind, and those results which the title/brief description indicate will likely meet the criteria will be saved. Where there are a large number of potentially relevant search results, we may additionally specify filetype:PDF as previous experience suggests that project reports are often made available in this file type.
We will also proactively engage with others working in this area in case they are able to share any unpublished relevant evidence. We will achieve this by emailing individuals whom we are aware are working in this area, and by putting calls to share evidence on social media such as Twitter.

**Inclusion screening**

All references will be imported into the systematic review management software EPPI-Reviewer 4 and de-duplicated. They will then be screened by a single reviewer on the basis of the inclusion criteria below. A first-pass screening will be done on title/abstract, with a second screening on the full document. The inclusion criteria are as follows, all of which must be met (except where noted otherwise):

- Substantial consideration of sharing economy or related models (this to be interpreted broadly when in doubt).
- Contains empirical or model-based evidence, or reasoned conceptual/theoretical consideration, of impacts on people or society
- In context of energy (search 1 only)

The reference lists of all documents still included at this point will be checked, and any relevant documents referred to will also be loaded into EPPI-Reviewer and passed through the screening process.

**Quality assessment**

It is expected that the types and sources of evidence drawn upon in this review will be highly heterogeneous. Rather than employing multiple quality appraisal checklists, this review will follow the approach recommended by (Pawson et al., 2005) and rely more heavily on subjective judgement as to the relevance of the evidence to the subject of the review, and its rigour. Furthermore, this judgement will not be made for studies in their entirety but for each evidential claim as it relates to a specific part of the developing programme theory. It is anticipated that low/medium/high ratings will be assigned for relevance and rigour. Where external experts recommend the use of specific documents, these recommendations will be taken into account when considered relevance/rigour (as suggested by (Saul et al., 2013)).

**Extraction**

Basic information such as location, date and sector (see below) will be extracted from each, which will allow generation of a simple quantitative overview of the included sources. The main extraction will be in the form of open-ended text summaries describing key outcomes, mechanisms, context and recommendations (see next section). We will set up the following codes in EPPI-Reviewer but expect this to be adapted as appropriate as material is reviewed.

- Geographical location of study (country list)
- About the source (tick all that apply: does it include: qualitative, quantitative, modelling/simulation, primary data collection/analysis, secondary data analysis, review/meta-analysis, primarily theoretical/conceptual, comments [description of
study including points such as sample size and representativeness, specific methods, if appropriate)

- Sector (energy, accommodation, transport, other (more to be added if encountered regularly))
- Characteristics of peer-to-peer operation(s) (if applicable)
- Types of impact considered (economic, lifestyle, cultural, community, quality of life, health, other)
- CMO summaries (open text summaries describing the main outcomes discussed, the mechanisms by which they are suggested to arise, contextual factors, practice recommendations, each with low/medium/high rating for relevance and rigour).
- Is distributed ledger technology employed (yes/no – if yes, include details and CMOs connected directly with DLTs).
- Quantitative associations. Where sources give some indication of a level of association between two or more relevant variables, this will be noted to inform future graphical probabilistic modelling.

**Analysis/synthesis**

We will use EPPI-Reviewer to conduct basic quantitative analysis to describe the breakdown of the included sources. For the main analysis, source bibliographic information and extracted CMO summaries will be imported into NVivo and subject to qualitative content analysis (Hsieh and Shannon, 2005). The approach will primarily be inductive (i.e. subjects/themes will be sought and coded for in the text), but, where appropriate, codes based on the provisional CMOs will also be applied.

The codes will be used to identify evidence which supports or undermines the provisional CMOs, and which suggests new ones. The synthesis stage will involve mapping evidence onto the provisional CMO table, and then iteratively producing new tables featuring amended and additional CMOs that reflect the available evidence. The final product will be an augmented CMO table that includes the CMOs, along with relevant summaries of supporting evidence (which references and links to the original source) and flagging of gaps. A colour coding system to indicate where there is strong, moderate or weak/no evidence will be employed if appropriate.

**Dissemination**

We intend to write an academic paper with a fuller explanation of the background, motivations and process of the review, as we think there will be value to the community in setting out more detail on the approach as we are applying it. We will also produce an academic paper on the findings. We anticipate presenting the results at academic conferences.

Looking beyond academia, provisional summaries will be shared and discussed with the original advisors based in government, the regulator and consumer/community organizations. Following this engagement we will produce a policy briefing and explore opportunities to run an engagement event (such as a workshop) around this. We will produce blog posts summarizing the findings and share these as widely as possible. We will seek ways to tie the findings in with other engagement projects we have underway (such as the development of a peer-to-peer energy trading board game).
The project has an Open Science Framework site ([here](#)) where project documents (including CMO statements) are, and will continue to be, made available. We will explore ways or visualising the programme theory in a way that clearly highlights the weight of evidence supporting it (ideally with direct links to that evidence).

If you would like to discuss dissemination opportunities, or any other aspect of the project, please contact Michael Fell ([michael.fell@ucl.ac.uk](mailto:michael.fell@ucl.ac.uk)).

**Acknowledgements**

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**References**


Appendix

This document lists our provisional Context-Mechanism-Outcome (CMO) statements for (household) economic and social implications of transition to peer-to-peer energy trading. In the statements we have framed outcomes as positive. Where the mechanism doesn’t operate, the hypothesis is that the outcome would not be observed. Where relevant we have highlighted possible negative outcomes as risks – either in the table (if directly associated with a specific mechanism) or in an additional list at the end.

These statements (and future iterations) are also available in table and graphical form at this link.

General context points:
All points relating to individual households assume that the household participates in a peer-to-peer trading scheme – or highlights where this is not the case, if important. Unless otherwise detailed, we expect participants to be exposed to possible benefits, while non-participants may be at risk of disadvantage. (We are looking separately at the role of contextual factors in determining likelihood of participation.)

The following points of context are likely to be important or of interest for all the outcomes/mechanisms. If applicable, we have stated our broad expectation regarding the implications of each contextual point here, which can be justified through reference to the mechanisms in the table. Where additional context points are considered relevant they are included in the appropriate column.

- Level of communal/individual ownership of generation/storage assets. Broadly we expect those households/communities which own assets to benefit more than those who do not.
- Level of existing community energy activity. Broadly we expect the existence of community energy schemes to increase community and social benefits.
- Existing penetration of distributed generation within scheme. Broadly we expect schemes with higher proportions of in-scheme generation to benefit more.
- Spatial scale and location of scheme (e.g. local vs non-local, urban/rural/density, level of insolation).
- Level of non-domestic involvement.
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<th>Type</th>
<th>Outcome</th>
<th>Mechanism</th>
<th>Additional context points</th>
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| Economic (for prosumers / consumers)      | Energy price decrease                               | Participants will buy energy from peers if it is cheaper than from the grid, driving prices down for participants compared to non-participants who only have access to grid electricity. This may be due to lower fuel costs and/or tax/network charge reductions as below.  
  **RISK:** Prices may increase for non-participants as suppliers seek to recoup losses.                                                                 | Affluence, environmental or community values (e.g. it is possible some people may buy local energy even if more expensive).                                                                                                                                                                                                                       |
|                                           | Energy price decrease (through donation)            | Participants have the opportunity to donate or offer discounts to other participants (e.g. friend/relatives or those at risk of fuel poverty), reducing prices for those participants.  
  **RISK:** Perceived role of public sector in energy affordability or providing social services may be diminished.                                                                 | Existing mix of people who can afford to donate and people who are perceived to benefit from donation.                                                                                                                                                                                                                                                      |
|                                           | Network cost reduction                              | If there is cost-reflective network charging and p2p schemes are locally focused, less use of distribution/transmission system leads to lower prices for participants.  
  **RISK:** Non-participants may be charged more to cover network costs (connected with grid defection).                                                                 | Distribution or transmission grid constraints in participant localities.                                                                                                                                                                                                                                                                                         |
|                                           | Tax/levy reduction                                  | Depending on the tax regime, electricity bought from peers may not be liable to taxation in the same way as grid-purchased electricity, leading to price reductions.  
  **RISK:** Taxes may have to increase for non-participants, and/or there is a reduction in levy income for programmes providing public goods.                                                                 |                                                                                                                                                                                                                                                                                                                                                           |
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<th>Mechanism</th>
<th>Additional context points</th>
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<tr>
<td>Disintermediation-related reductions</td>
<td>Participating consumers have less exposure to the operating costs of suppliers. RISK: Supplier operating costs are disproportionately loaded onto non-participants.</td>
<td>Whether participants retain individual relationship with suppliers, or share same supplier who operates scheme.</td>
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<td>Savings from energy demand reduction</td>
<td>Increased salience of energy motivates installation of energy efficiency improvements (e.g. fabric, appliance), especially if promoted through, and for the benefit of, the scheme. These and behaviour-based reductions are motivated by desire to minimize imports of grid electricity. RISK: Low prices or desire to consumer energy within the trading scheme that would otherwise be exported increases energy use at times.</td>
<td>Level of community ownership of scheme. Potential to make EE improvements (e.g. new vs old stock). Affordability of EE improvements. Household make-up, lifestyle and practices.</td>
<td></td>
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<tr>
<td>Income from exports</td>
<td>Participating prosumers are able to obtain a better price for their exports by selling to peers than if they sell to the grid, increasing their income. RISK: If sales revenues are lower than expected, prosumers investing in renewables/storage may not see sufficient return on investment.</td>
<td></td>
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<tr>
<td>Income/savings from demand shifting</td>
<td>Fluctuating prices (or other signals linked to availability of generation within the scheme) lead to changes in energy consumption patterns. RISK: Those unable to short risk paying more. RISK: Price comparison is harder, meaning people at risk of not getting best deal.</td>
<td>Possession of smart appliances and/or storage. Household make-up, lifestyle and practices.</td>
<td></td>
</tr>
<tr>
<td>Type</td>
<td>Outcome</td>
<td>Mechanism</td>
<td>Additional context points</td>
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<td></td>
<td>Income from other grid services</td>
<td>Participants in possession of storage and/or smart appliances are able to offer services such as frequency response and short-term operating reserve, for which they are compensated.</td>
<td>Possession of smart appliances and/or storage.</td>
</tr>
</tbody>
</table>

| Social | Lifestyle/cultural practice impacts from demand shifting | See mechanism for demand shifting above. | Possession of smart appliances and/or storage. Household make-up, lifestyle and practices. |
|        | (Local) training and/or employment opportunities | (Local) schemes make it their aim to employ (local) people (e.g. in scheme administration, maintenance, etc.) and provide training in these and related roles/skills. | Level of community ownership of scheme. Availability of workers or trainees. |

| Increased social trust | Distributed ledger technology reduces opportunity to manipulate or make fraudulent transactions and increase transparency, improving trust within the scheme and meaning participants/organisers are more likely to act in good faith. | Distributed ledger technology employed. |

| Increased community attachment | Participants have more direct connection with (and reliance on) each other (household to household, and household to business/organization such as school) | Level of community ownership of scheme. |

increasing sense of attachment to that community. They have to coordinate with each other to get the right diversity of assets and reach balanced position.

**RISK:** Negative interactions between members, neighbours, etc.
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<th>Outcome</th>
<th>Mechanism</th>
<th>Additional context points</th>
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<tbody>
<tr>
<td>Temperature-related health benefits</td>
<td>Energy efficiency improvements (see above) reduce cold and/or overheating.</td>
<td>Age. Current health/disability status.</td>
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<tr>
<td>General health and care benefits</td>
<td>Trading schemes which involve a strong community care element are able to pick up and provide support for participants' health and care issues.</td>
<td>Level of community ownership of scheme. Current health/disability status.</td>
<td></td>
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<tr>
<td>Air pollution-related health benefits</td>
<td>Lower electricity prices and improved returns from vehicle-to-grid increases electric vehicle uptake by scheme participants, while the grid management improvement that such schemes offer permit operation of more EVs in a local area simultaneously.</td>
<td>Affordability of EVs.</td>
<td></td>
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<tr>
<td>Various consumer protection issues</td>
<td>Potential lack of a single identifiable legal entity that can be held responsible for consumer/prosumer protection issues.</td>
<td>Particular risk if participants less able to understand any rights and protection entitlements that are put in place.</td>
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<td></td>
<td>including: lack of complaints-handling, lack of redress, losses connected with bankruptcy of enabling platforms, lack of contribution to ombudsman costs</td>
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Other contextual factors to consider:

- Tenure
- Digital engagement/exclusion
- Being ‘time poor’
- Ability to understand more complex schemes

Additional risks not captured above:

- Algorithmic bias – design of algorithms used to inform trading (or the data they draw on) unfairly benefit disadvantage participants on the basis of certain characteristics.
• Composition of trading group – pursuit of ideal balance may preclude addition of new participants or acquisition of new assets – this may result in people being tied in to contracts.
• Possibility that other models (e.g. based around energy services) that could present even greater savings are precluded if not compatible with P2P trading (opportunity cost).
• Marketization and individualisation of energy system – how do we decide if this is desirable for people and society.